

9TH INTERNATIONAL FACILITY & STRATA MANAGEMENT CONFERENCE (IFSMC) 2023

SUSTAINING FACILITY MANAGEMENT FOR A RESILIENT BUILT ENVIRONMENT

**Marina Bay Sands Expo & Convention Centre
Halls B & C**

16 NOVEMBER 2023 - 8:30AM- 5:30PM

PROGRAMME HIGHLIGHTS

PLENARY SESSION #1

STRATA MANAGEMENT
11AM TO 12.30PM

PLENARY SESSION #2

FACILITIES MANAGEMENT
2PM TO 3.30PM

PLENARY SESSION #3

STRATA & FACILITIES MANAGEMENT
4PM TO 5.30PM

REGISTRATION & MORE INFORMATION



bit.ly/IFSMC2023

SCAN ME!

CONFERENCE FEES

PACKAGE	PRICE
Regular Pricing	\$170
Group Discount (3 pax or more)	\$150
For Members of Supporting Organisations	
Conference without Food & Beverage (for members only)	\$53.50

* 4 CPD POINTS (PROFESSIONAL) TO BE AWARDED FOR ACCREDITED STRATA MANAGERS

CPD POINTS IN APPLICATION FOR FACILITY MANAGERS

Co-organisers



Supporting Organisations



9TH INTERNATIONAL FACILITY & STRATA MANAGEMENT CONFERENCE (IFSMC) 2023

*SUSTAINING FACILITY MANAGEMENT FOR
A RESILIENT BUILT ENVIRONMENT*

**Marina Bay Sands Expo & Convention Centre
Halls B & C**

16 NOVEMBER 2023 - 8:30AM- 5:30PM

THE WORLD OF FACILITY AND STRATA MANAGEMENT IS A DYNAMIC FIELD THAT PLAYS A CRUCIAL ROLE IN SHAPING THE BUILT ENVIRONMENT OF OUR COMMUNITIES. AS WE EMBARK ON THIS CONFERENCE, LET US CAST OUR GAZE TOWARDS THE FUTURE, EXPLORING THE TRENDS AND CHALLENGES THAT LIE AHEAD.

IN RECENT YEARS, WE HAVE WITNESSED A PARADIGM SHIFT IN THE WAY FACILITIES ARE MANAGED. TECHNOLOGY HAS EMERGED AS A POWERFUL CATALYST, TRANSFORMING TRADITIONAL MANAGEMENT PRACTICES AND PAVING THE WAY FOR INNOVATIVE SOLUTIONS.

THE RISE OF **SMART BUILDINGS, IOT INTEGRATION, AND DATA-DRIVEN DECISION-MAKING** HAS REVOLUTIONIZED THE LANDSCAPE OF FACILITY AND STRATA MANAGEMENT. WE MUST SEIZE THIS OPPORTUNITY TO DELVE INTO THESE TRENDS, UNDERSTANDING HOW THEY CAN ENHANCE EFFICIENCY, SUSTAINABILITY, AND OVERALL USER EXPERIENCE.

HOWEVER, WITH PROGRESS COMES CHANGES AND CHALLENGES. THE RAPID PACE OF TECHNOLOGICAL ADVANCEMENT BRINGS WITH IT THE NEED FOR **UPSKILLING** AND **ADAPTING** TO NEW TOOLS AND INNOVATIVE SYSTEMS.

FACILITY AND STRATA MANAGERS MUST NAVIGATE THE COMPLEXITIES OF **CYBERSECURITY, PRIVACY CONCERNS, AND THE ETHICAL USE OF DATA**. BALANCING THE BENEFITS OF TECHNOLOGY WITH THE HUMAN TOUCH REQUIRED FOR PERSONALIZED SERVICE REMAINS A DELICATE BALANCE THAT WE MUST STRIVE TO ACHIEVE.

FURTHERMORE, THE INCREASINGLY DIVERSE AND INTERCONNECTED NATURE OF COMMUNITIES POSES UNIQUE CHALLENGES FOR STRATA MANAGEMENT. **CULTURAL NUANCES, DEMOGRAPHIC SHIFTS**, AND THE NEED FOR **INCLUSIVE PRACTICES** DEMAND OUR ATTENTION.

AS WE EXPLORE THESE CHALLENGES, LET US FOSTER AN ENVIRONMENT OF COLLABORATIVE DISCUSSION, WHERE BEST PRACTICES AND INNOVATIVE STRATEGIES CAN BE SHARED TO ENSURE THE SMOOTH OPERATION AND HARMONIOUS LIVING WITHIN STRATA COMMUNITIES.

SUSTAINABILITY IS ANOTHER PRESSING CONCERN THAT CANNOT BE OVERLOOKED. AS CUSTODIANS OF THE BUILT ENVIRONMENT, FACILITY AND STRATA MANAGERS BEAR THE RESPONSIBILITY OF **REDUCING THE ENVIRONMENTAL FOOTPRINT OF OUR BUILDINGS**.

FROM ENERGY-EFFICIENT PRACTICES TO WASTE MANAGEMENT, OUR COLLECTIVE EFFORTS IN THIS AREA CAN CONTRIBUTE SIGNIFICANTLY TO THE GLOBAL SUSTAINABILITY AGENDA.

IN THIS CONFERENCE, LET US EMBRACE THE SPIRIT OF KNOWLEDGE EXCHANGE, NETWORKING, AND COLLABORATION. TOGETHER, WE CAN EXPLORE EMERGING TRENDS, ADDRESS CHALLENGES HEAD-ON, AND CHART A COURSE TOWARDS A FUTURE WHERE FACILITY AND STRATA MANAGEMENT BECOMES SYNONYMOUS WITH **EFFICIENCY, SUSTAINABILITY, AND COMMUNITY WELL-BEING**.

Co-organisers



Supporting
Organisations



GUEST OF HONOUR



CHERYL CHAN

MEMBER OF PARLIAMENT, EAST COAST GRC
CHAIRPERSON,
GPC FOR NATIONAL DEVELOPMENT

KEYNOTE SPEAKER



DR. TEO HO PIN

FORMER MAYOR & MEMBER OF
PARLIAMENT, SINGAPORE

PLENARY SESSION #1 (STRATA MANAGEMENT)



TEO POH SIANG

MANAGING DIRECTOR,
WISELY 98
PRESIDENT,
ASSOCIATION OF
STRATA MANAGERS (ASM)



ELEANA TEO

MANAGING DIRECTOR,
STRATA MANAGEMENT & HEAD,
CORPORATE SERVICES,
KNIGHT FRANK



TARANJOT GULATI

HEAD,
CLIENT SOLUTIONS,
CBRE ASIA
PROPERTY MANAGEMENT

MODERATOR



CHOW MIEW SEK

SENIOR LECTURER
SCHOOL OF ARCHITECTURE
& THE BUILT ENVIRONMENT
SINGAPORE POLYTECHNIC

PLENARY SESSION #2 (FACILITIES MANAGEMENT)



GAVIN CHAN

HEAD,
SUSTAINABILITY OFFICE,
CPG CORPORATION



STEPHEN HO

GROUP CHIEF OPERATING
OFFICER,
SKYLAB HOLDING



VANESSA TANG

DIRECTOR,
CORPORATE DEVELOPMENT,
ACEPLP

MODERATOR



HO WEE LEONG

1ST VICE PRESIDENT,
SINGAPORE INSTITUTE
OF BUILDING LIMITED
(SIBL)

PLENARY SESSION #3 (STRATA & FACILITIES MANAGEMENT)



AILEEN NEOH

CEO & FOUNDER,
AECUS ASIA



**DIRK JANSE VAN
RENSBURG**

MANAGING DIRECTOR,
ON KEY



CHEONG KHENG HWA

SENIOR DIRECTOR,
SALES & INNOVATION,
C&W SERVICES



ROHAN RAWTE

MANAGING DIRECTOR,
IESVE SINGAPORE PTE LTD,
BUSINESS HEAD
FOR MENA & APAC



NORA TAN

ASSOCIATE MEMBER,
SINGAPORE INSTITUTE OF
BUILDING LIMITED (SIBL)

FOR MORE INFO
& REGISTRATION, VISIT
[BIT.LY/IFSMC2023](https://bit.ly/IFSMC2023)



SCAN
ME!

Co-organisers



PROGRAMME

8:30

REGISTRATION OF DELEGATES

9:00

OPENING CEREMONY

10:00

KEYNOTE PRESENTATION

10:30

TOUR OF EXHIBITION & COFFEE BREAK

11:00

PLENARY SESSION #1 (STRATA MANAGEMENT)

12:00

PANEL DISCUSSION #1

12:30

LUNCH

2:00

PLENARY SESSION #2 (FACILITIES MANAGEMENT)

3:00

PANEL DISCUSSION #2

3:30

COFFEE BREAK

4:00

PLENARY SESSION #3 (STRATA & FACILITIES MANAGEMENT)

5:00

PANEL DISCUSSION #3

5:30

END OF CONFERENCE

Co-organisers



Supporting
Organisations

